

Packing and Shipping Instructions

FOR THE RETURN OF THE REUSABLE SHIPPING COOLERS:

Prolacta Bioscience is committed to recycling and waste reduction. We are pleased to introduce our new reusable cooler. For your convenience, we have provided a prepaid FedEx return label. Thank you for supporting this effort.

Simply follow the steps below:

1. Ensure the empty styrofoam cooler is in the original cardboard shipping box.
2. The FedEx Ground return label is on the inside flap. Remove from the pouch.
3. Place the return label on top of the shipping label on the outside of the box. Ensure label is fully covering the original label.


Give the labeled shipping box containing the empty cooler to your shipping department or call 1-800-463-3339 (1-800-GO FEDEX) to notify FedEx that there is a pick up.



Reminder: Failure to return shipping coolers within thirty days will result in \$60 charge.

Should you have any questions, please contact the Customer Care Department at 1(888) PROLACT or visit us at www.prolacta.com

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Advancing the Science of Human Milk